



**KEMENTERIAN PENDIDIKAN TINGGI
JABATAN PENDIDIKAN POLITEKNIK DAN KOLEJ KOMUNITI**

**BAHAGIAN PEPERIKSAAN DAN PENILAIAN
JABATAN PENDIDIKAN POLITEKNIK DAN KOLEJ KOMUNITI
KEMENTERIAN PENDIDIKAN TINGGI**

JABATAN PERDAGANGAN

PEPERIKSAAN AKHIR

SESI II : 2025/2026

DPP30053 : FUNDAMENTALS OF SUPPLY CHAIN MANAGEMENT

TARIKH : 30 APRIL 2026

MASA : 11.30 PAGI - 1.30 PETANG (2 JAM)

Kertas ini mengandungi **EMPAT (4)** halaman bercetak.

Struktur (4 soalan)

Dokumen sokongan yang disertakan : Tiada

JANGAN BUKA KERTAS SOALAN INI SEHINGGA DIARAHKAN

(CLO yang tertera hanya sebagai rujukan)

STRUCTURE: 100 MARKS**INSTRUCTION:**

This section consists of **FOUR (4)** structured questions. Answer **ALL** questions.

QUESTION 1

CLO1

- (a) i. State **FOUR (4)** supply chain value strategies.

[4 marks]

- ii. Identify **SIX (6)** types of supply chain application.

[6 marks]

- (b) Recognize **TWO (2)** limitations of customer satisfaction.

[5 marks]

- (c) Explain **FOUR (4)** key customer expectations related to logistical performance below :

- i. Reliability
- ii. Responsiveness
- iii. Communication
- iv. Knowing the customer

[10 marks]

QUESTION 2

- CLO1 (a) List **FIVE (5)** objectives of procurement. [5 marks]
- (b) i. Explain insourcing decision in supply chain management. [4 marks]
- ii. Discuss **THREE (3)** factors influencing make-or-buy decisions. [6 marks]
- (c) Elaborate **FOUR (4)** manufacturing strategies in the supply chain. [10 marks]
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QUESTION 3

- CLO1 (a) Identify **SIX (6)** types of forecasting component. [6 marks]
- (b) Interpret **THREE (3)** forecasting techniques in supply chain activities. [9 marks]
- (c) Explain **TWO (2)** forecasting processes that are useful in projecting future demand. [10 marks]

QUESTION 4

CLO1

- (a) Elaborate **FIVE (5)** types of supply chain relationships and their dependency
[10 marks]
- (b) List **FIVE (5)** guidelines for sourcing in a global supply chain.
[5 marks]
- (c) Explain **TWO (2)** rationales for sourcing from a low-cost country.
[10 marks]

END OF QUESTION